PRTC
Progressive Rural Telephone Co-Op., Inc.

PCCS
Progressive Cooperative Communication Services

PO Box 98
Rentz, GA 31075
478.984.4201
478.984.4205 fax
prtc@progressivetel.com

Doc Vault	____ App ____ License ____ Lifeline	Memb #	
		SO #	
NLL?		Cust #	
Zmb	Only if using PRTC em ___	Acct #	

Today's Date / /

APPLICANT

Name (Last) (First) (MI)	
If landline is published, list in the phone book as:	
Mailing Address	City/State/Zip
911 Address	County
Email Address	Cell #
Social Security Number _____/_____/_____	Birthdate _____ / _____ / _____
Employer	Employer Phone #

SPOUSE

Spouse's Name	Spouse's Cell #
Spouse's Email Address	
Spouse's SS # _____/_____/_____	Birthdate _____ / _____ / _____
Spouse's Employer	Employer Phone #

MISCELLANEOUS

Location is:
- ___ House
- ___ Doublewide
- ___ Singlewide
- ___ Other: _____

What color is it? _____
Is location on a: ___ Slab ___ Crawl Space
If we have to plow a drop, do you want to be called prior? _____

Paper Bill / E-bill / Both? _____ Do you want a PRTC email addr? ____ Joint Account? Yes OR No
Use which email address for e-bill? _____Applicant OR _____ Spouse
If we need to contact you about your account, what number should we use? _____

Do you receive any of the following (must be in the applicant's name, or spouse's name if membership is joint)
- ____ Social Sec disability
- ____ Food Stamps
- ____ Medicaid
- ____ AFDC

Do you or does anyone in your household have a government issued cell phone? ( ) Yes ( ) No

Current documents required for proof.

Other Information

Lifeline is a federal program that helps lower the monthly cost of landline or internet service. Qualification is based on income OR the use of SNAP, Medicaid, or other Federal Assistance Programs. For info/app, go to lifelinesupport.org or call 800.234.9473. Once certified, the certification email must be forwarded to prtc.progressivetel.com.

I sign responsibility for this bill knowing that if the bill isn't paid, it will be transferred to my PRTC account.
Signature: _____ PRTC Account #: _____

**I understand: 1) I am responsible for returning all equipment installed by PRTC to avoid being charged; 2) If service is suspended for non-pay, a reconnect fee is required to restore (amount of the reconnect fee is based on what services are being restored). Your signature on this application indicates your approval; 3) I am responsible for any fees involved in collections (postage, court fees, etc.); 4) I approve that any of the above information can be used in the collection process, which includes verifying with banks or employers of active service for garnishment purposes; 5) Social Security number and Date of Birth will be used to run a soft credit check--this will not affect my credit score.*

**If applying for Broadband Internet service, I am aware that I can see the different packages (Broadband Consumer Labels) by either: 1) visiting www.progressivetel.com, 2) having a CSR email the packages to me, 3) request that paper copies be supplied to me either in person or via mail, or 4) have them read aloud word-for-word in their entirety.*

Agreement #	Signature:

Submitting your license/ID is the equivalent to signing this application

LANDLINE

****Caller ID and *69 (Call Return) are included automatically**

- ___ ~~Wire~~ Maintenance (Install ___ AP's)
- ___ Hot to Side
- ___ Lease Phone (__Wall; __Desk)
- ___ Non-Pub; ___Private
- ___ TBE: Collect / 3rd # / Both
- ___ Class Services Discount
- ___ Lifeline Credit **(USC EXEMPT!!!)**
- ___ Anonymous Call Rejection
- ___ Call Forwarding
- ___ Call Waiting
- ___ Selective Call Rejection
- ___ Three-Way Calling
- ___ Toll Block
- ___ Voice Mail

VOIP

Voice over IP

- ___ Use new number(s): _____
- ___ Port existing number(s): _____ (most recent billing statement required)
- ___ Use Voice Mail **(be sure to give instructions)**
  - ___ Automated greeting
  - ___ customer sets up their own greeting
- ___ Use their own answering machine
- ___ Non-Pub ___ Publish as shown on page 1 of application
- ___ Private Block
- ___ Toll Block, OR ___ Toll Control w/Pin
- ___ International Access

BROADBAND

Speed

- ___ Silver-250mg
- ___ Gold-500mg
- ___ Platinum-1G

Wi-Fi Router

- ___ Lease Progressive's
- ___ Supply your own

Surge Protector

- ___ Lease Progressive's
- ___ Buy Progressive's
- ___ Supply your own

Maintain Wiring

- ___ Yes
- ___ No

Username (*see guidelines below)	Office Use
	___ ISP
Password (**see guidelines below)	___ No Promo
E-bill Email Address (Smarthub):	
Wifi Security Key (if leasing) (8-16 characters)	

*Username: no less than 6 characters, no capital letters

**Password: 12-127 characters, containing a lower case letter, upper case letter, a number, and a special character)

FEES

Monthly Bill	$	Installation	$	___	Cash
Estimated Tolls	$	Membership	$ 10.00	___	Check #
This amount x 1.5	$	Deposit	$	___	Credit Card
Deposit	$	Handling	$	___	Bill
		Other	$		
		Total	$		

PLANT

Adtran Fiber

- Splitter Name _____
- Splitter # _____
- IP _____
- Slot/PON/POS ____ - ____ - ____
- Fiber # _____