PRTC
Progressive Rural Telephone Co-Op., Inc.
PCCS
Progressive Cooperative Communication Services

PO Box 98
Rentz, GA 31075
478.984.4201
478.984.4205 fax
prtc@progressivetel.com

Doc Vault	___ Application ___ License ___ Lifeline	Memb #	
		SO #	
NLL?		Cust #	
Zmb	Only if using PRTC em ____	Acct #	

Today's Date _____/_____/_____

APPLICANT

Name (Last) (First) (MI)	
If published, list in the phone book as:	
Mailing Address	City/State/Zip
911 Address	County
Email Address	Cell #
Social Security Number *(PRTC will take verbally)* _____/_____/_____	Birthdate _____/_____/_____
Employer	Employer Phone #

SPOUSE

Spouse's Name	Spouse's Cell #
Social Security Number *(PRTC will take verbally)* _____/_____/_____	
Spouse's SS # _____/_____/_____	Birthdate _____/_____/_____
Spouse's Employer	Employer Phone #

MISCELLANEOUS

Estimate Monthly Long Distance: $15 ◉, $30 ◯, $50 ◯, $100, Other $___

Location is: ◯ House ◯ Doublewide ◯ Singlewide ◯ Other: _____

What color is it? _____

Is location on a: ◯ Slab ◯ Crawl Space

If we have to plow a drop, do you want to be called prior? _____

Paper Bill / E-bill / Both? _____ Do you want a PRTC email addr? ____ Joint Account? Yes OR No

Use which email address for e-bill? _____ Applicant OR _____ Spouse

If we need to contact you about your account, what number should we use? _____

Other Information

Lifeline is a federal program that helps lower the monthly cost of landline or internet service. Qualification is based on income OR the use of SNAP, Medicaid, or other Federal Assistance Programs. For info/app, go to lifelinesupport.org or call 800.234.9473. Once certified, the certification email must be forwarded to prtc.progressivetel.com.

I sign responsibility for this bill knowing that if the bill isn't paid, it will be transferred to my PRTC account.
Signature: _____ PRTC Account #: _____

**I understand: 1) I am responsible for returning all equipment installed by PRTC to avoid being charged; 2) If service is suspended for non-pay, a reconnect fee is required to restore (amount of the reconnect fee is based on what services are being restored). Your signature on this application indicates your approval; 3) I am responsible for any fees involved in collections (postage, court fees, etc.); 4) I approve that any of the above information can be used in the collection process, which includes verifying with banking institutions of active service for garnishment purposes; 5) Social Security number and Date of Birth will be used to run a soft credit check--this will not affect my credit score.*

**If applying for Broadband Internet service, I am aware that I can see the different packages (Broadband Consumer Labels) by either: 1) visiting www.progressivetel.com, 2) having a CSR email the packages to me, 3) request that paper copies be supplied to me either in person or via mail, or 4) have them read aloud word-for-word in their entirety.*

Agreement #	Signature:

Submitting your license/ID is the equivalent to signing this application

LANDLINE

- ___ ~~Wire~~ Maintenance (Install ___ AP's)
- ___ Hot to Side
- ___ Lease Phone (__Wall; __Desk)
- ___ Non-Pub; ___Private
- ___ TBE: Collect / 3rd # / Both
- ___ Class Services Discount
- ___ Lifeline Credit **(USC EXEMPT!!!)**
- ___ Carrier _____
- International? _____
- PIC Freeze? _____

- ___ Anonymous Call Rejection
- ___ Call Forwarding
- ___ Call Forwarding-Busy
- ___ Call Return
- ___ Call Waiting
- ___ Caller ID w/Call Waiting
- ___ Selective Call Rejection
- ___ Three-Way Calling
- ___ Toll Block
- ___ Voice Mail

VOIP

Voice over IP

Customer will use one of PCCS's numbers: _____

Customer will port over existing phone number(s): _____

(PCCS will need the last billing statement from the existing number(s))

Non-Pub ___ Publish, list as: _____

Customer will: ___ use Voice Mail (included @ N/C), ___ use their own answering machine, OR ___ neither

If Voice Mail is added :

- ___ customer sets up their own greeting
- ___ PRTC sets up an automated greeting for the customer with the wording of their choice

TV

- ___ Set Top Box(es)
- ___ DVR Remote Storage
- ___ Run Coax to additional TV's
- ___ Package(s): _____
- ___ On-Screen Caller ID
- ___ 2-story with TV upstairs

Office Use

- ___ ISP
- ___ Profile
- ___ No TV Promo
- ___ No BB Promo

BROADBAND

Speed

- ___ Silver-250mg
- ___ Gold-500mg
- ___ Platinum-1G

Wi-Fi Router

- ___ Lease Progressive's
- ___ Supply your own

Surge Protector

- ___ Lease Progressive's
- ___ Buy Progressive's
- ___ Supply your own

Maintain Wiring

- ___ Yes
- ___ No

Virus Protection

- ___ Yes
- ___ No

Username (*see guidelines below)	
Password (**see guidelines below)	
E-bill Email Address (Smarthub):	
Wifi Security Key (if leasing) (8-16 characters)	

*Username: no less than 6 characters, no capital letters,

**Password: 12-127 characters, containing at least 3 lower case, upper case, numbers, or symbols, which can be only dash, period, or underscore)

FEES

Monthly Bill	$	Installation	$	___	Cash
Estimated Tolls	$	Membership	$ 10.00	___	Check #
This amount x 1.5	$	Deposit	$	___	Credit Card
Deposit	$	Other	$	___	Bill
		Total	$		

PLANT

Adtran Fiber

- Splitter Name _____
- Splitter # _____
- IP _____
- Slot/PON/POS ____ - ____ - ____
- Fiber # _____